

West Yorkshire & Harrogate Health and Care Partnership

Mapping of carers organisations that provide support across our area

February 2018

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1.0 Background

West Yorkshire and Harrogate has been identified as one of six regions to work in partnership with NHS England to develop an approach to better support unpaid carers across our area.

There are an estimated 260,000 unpaid carers living in West Yorkshire and Harrogate, including children and young people caring for parents with long-term health conditions.

Many carers are 'hidden' and provide the majority of care without formal support. Being a carer can be stressful and have a major impact on your health, relationships, education and employment. With this in mind we are working with NHS England to ensure that identifying carers and supporting them is further embedded within our work. This includes developing ways to support the existing and future workforce who balance caring responsibilities, signposting and identifying service standards for all organisations – not just in the public sector.

To support this work we wanted to gain an understanding of the organisations across West Yorkshire and Harrogate that provide support for unpaid carers. A mapping exercise was undertaken and this report provides a summary of that exercise.

2.0 Methods used to collate data

A survey (see appendix A) was sent out on 15th December 2017, to a wide range of organisations that provide support for unpaid carers across West Yorkshire and Harrogate (see appendix B for the list of organisations), the survey was also shared by the unpaid carers workstream leads to their contacts. Reminder emails were sent out on a number of occasions to encourage people to complete the survey. The deadline for completed surveys was 31st January 2018.

The survey asked them to tell us about their organisation, the range of services they provide, who they provide these services for and how they communicate with their carers.

In addition to the feedback from the surveys, we also reviewed the information collated from the Unpaid Carers event that was held on 14th December 2017. Approximately 60 people attended the event from various carers organisations, Healthwatch, local authority colleagues, national colleagues, carers and some of the priority programme areas of West Yorkshire and Harrogate Health and Care Partnership, which included cancer, urgent and emergency care and stroke. Examples of good practice collated at the unpaid carers event can be found in appendix E. And a copy of the report from this event can be accessed [here](#)

3.0 Overview of feedback

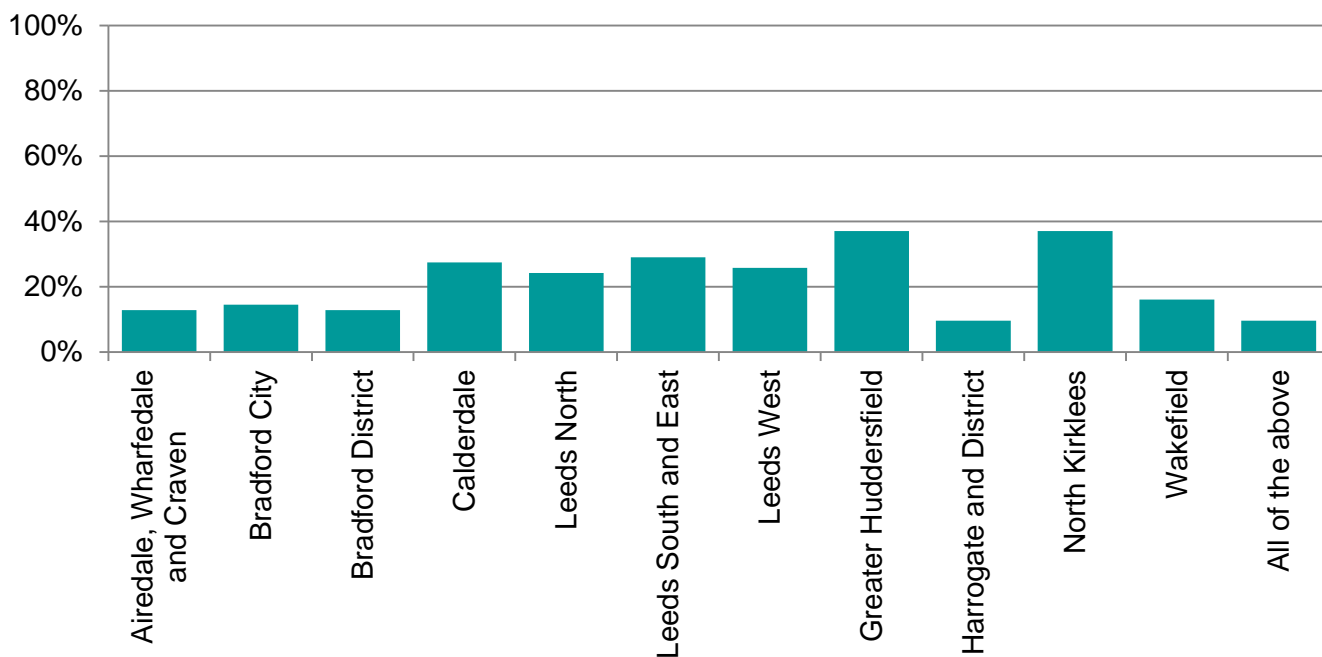
From the survey, we received responses from 53 organisations across West Yorkshire and Harrogate (see appendix C for a full list of organisations and appendix D for a directory of organisations).

The tables clearly show the difference in the number of organisations that provide services in each of the locations, the range of services provided and who these services are provided for. However it should be noted that the information collated in this report is only a reflection of the

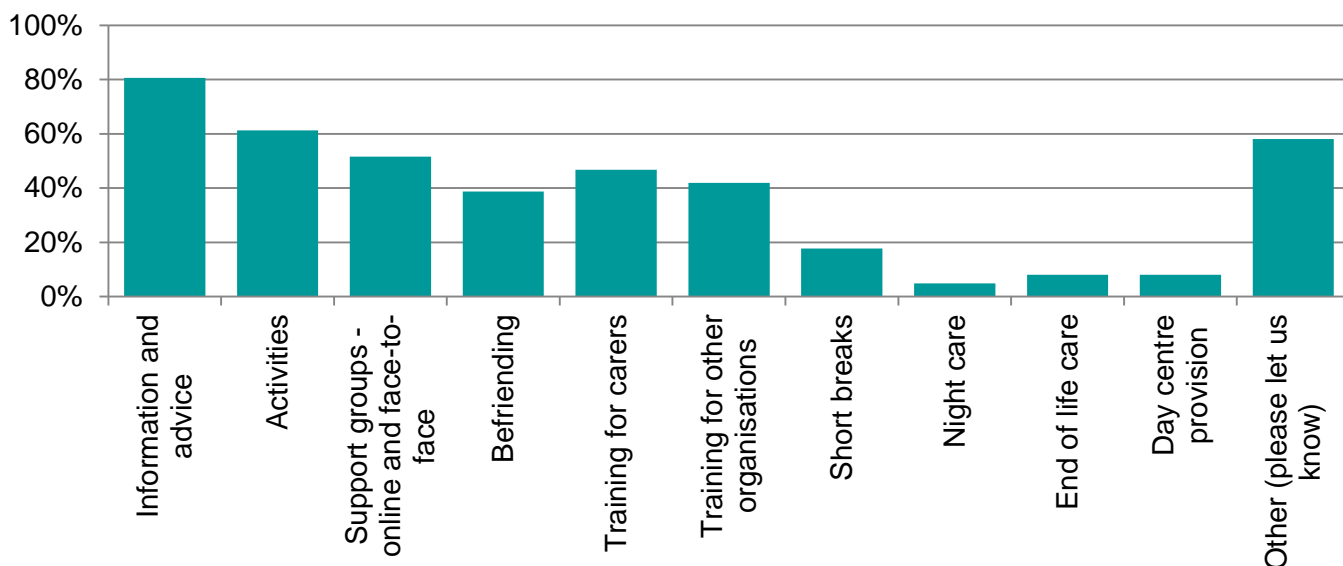
information provided to us through this mapping exercise, and as such may not reflect the full range of services provided across West Yorkshire and Harrogate.

Q. Which areas of West Yorkshire and Harrogate do you provide your services?

As can be seen from the table below, from the responses received Greater Huddersfield and North Kirklees had the highest number of organisations in their area providing services for unpaid carers.



Q. What type of services do you provide?



From the responses received, the most common services provided was information and advice, followed by activities and support groups. In the other category were:

- Emotional wellbeing support

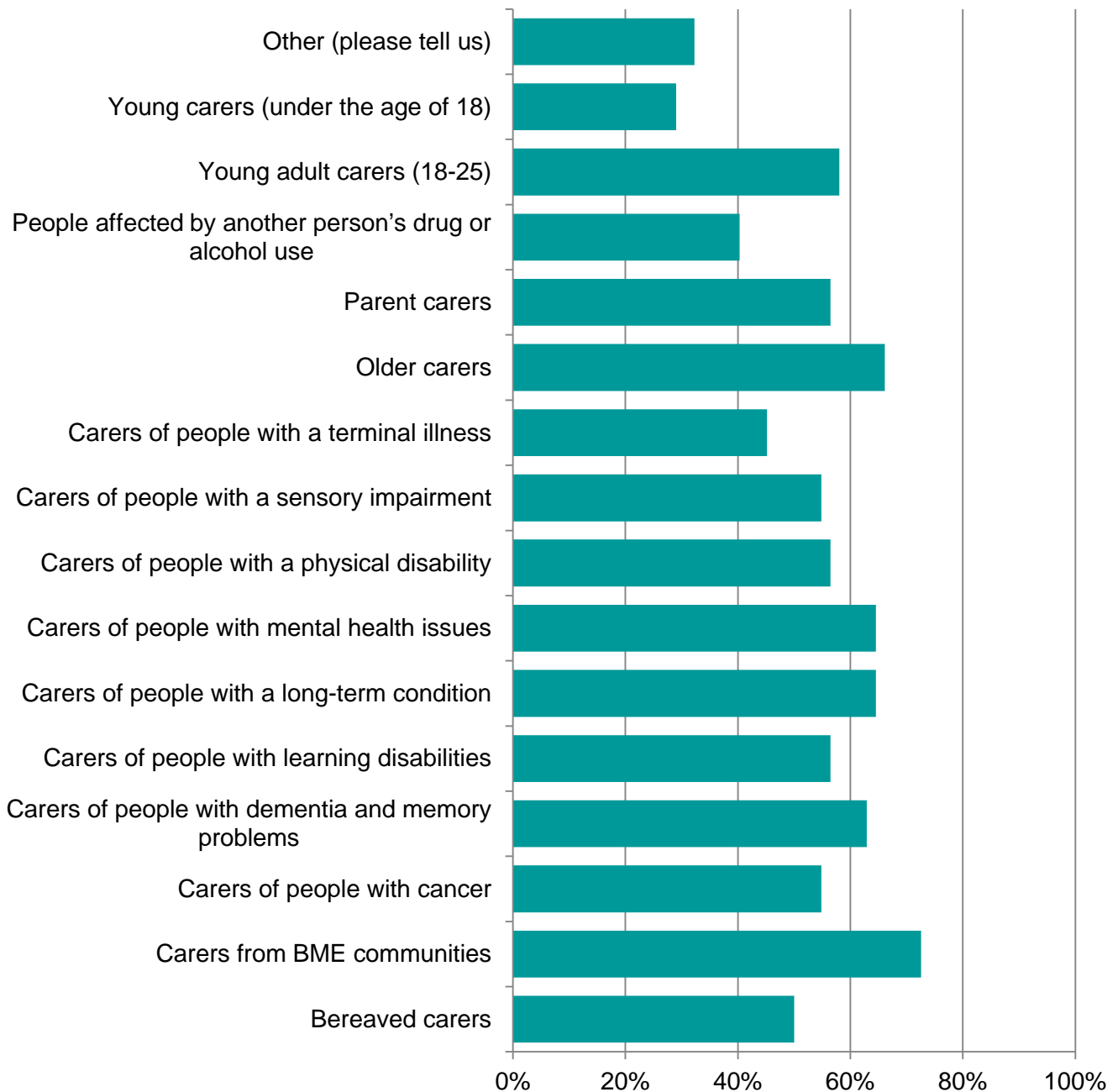
- One to one support
- Drop-in service
- 24 hour advice line
- Dementia Café and Memory Lane Café
- Individual, group and online therapy
- Complementary Therapy
- Bereavement support
- Social work support
- Advocacy - help carers have a voice and be heard
- Opportunities to get involved and support them to have a voice
- Raise awareness of carers rights and issues
- Mobility and living aids and shopmobility service
- Home Helpers and handyperson service
- Community Nursing Support
- Memory Support Workers
- Admiral nurses
- Epilepsy Specialist Nurses Specialist Paediatric Epilepsy Nurse
- Funding for Third Sector Organisations supporting carers

The table below provides a breakdown by area of the services provided and the number of organisations that provide those services.

Area	Services provided										
	Activities	Befriending	Day centre provision	End of life care	Information and advice	Night care	Short breaks	Support groups – online and face-to-face	Training for carers	Training for other organisations	Total number of organisations
Airedale, Wharfedale and Craven	9	4	1	0	12	0	4	9	8	4	14
Bradford City	10	5	1	0	13	0	3	9	6	4	15
Bradford District	9	4	1	0	12	0	3	9	6	4	14
Calderdale	14	7	4	2	16	2	5	11	11	9	23
Leeds North	11	9	1	0	18	0	2	12	8	11	21
Leeds West	12	10	1	1	19	1	4	12	8	11	24
Leeds South and East	12	10	1	0	19	0	2	12	8	11	22
Greater Huddersfield	19	11	2	4	24	2	5	16	15	13	29
Harrogate and District	7	4	2	2	9	1	2	7	6	6	12
North Kirklees	18	11	2	4	23	2	6	16	16	13	28
Wakefield	7	4	1	3	12	2	5	8	7	8	16

	1-5 organisations
	6-10 organisations
	11-15 organisations
	16-20 organisations
	21+ organisations

Q. Who do you provide your services for?



Other category included:

- People with acquired brain injury and their carers
- CrISP - Carers Information and Support Programme Carer Information and Support Programme. The content of our CrISP 1 and 2 programmes
- Women with children from predominantly vulnerable backgrounds. DV victims etc.
- Working carers and their employers
- Specifically carers of people with MS
- Kinship Carers

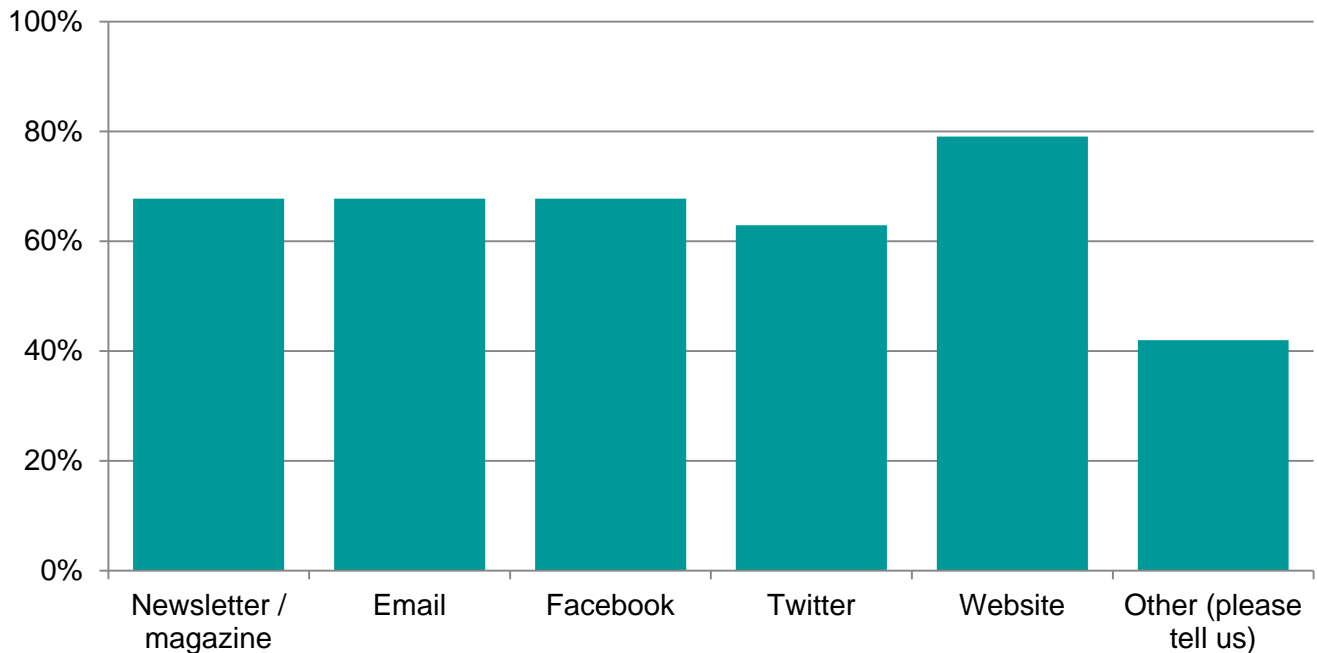
The table below provides a breakdown by area who the services are provided for and the number of organisations that provide those services.

Area	Who the services are provided for															
	Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities	Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness	Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)	Total number of organisations
Airedale, Wharfedale and Craven	2	9	5	7	7	7	8	6	6	2	5	6	3	5	5	14
Bradford City	2	8	5	6	6	6	7	5	5	2	4	7	5	2	3	15
Bradford District	1	7	4	5	5	6	6	4	4	1	3	6	4	2	3	14
Calderdale	10	14	14	12	11	14	12	11	12	9	15	13	6	10	5	23
Leeds North	8	13	10	10	10	12	11	10	10	7	9	11	9	11	5	21
Leeds West	11	16	13	13	13	15	14	13	13	10	12	14	10	13	6	24
Leeds South and East	9	14	11	11	11	13	12	11	11	8	10	12	10	11	5	22
Greater Huddersfield	15	21	18	18	19	20	20	17	20	15	18	18	13	17	7	29
Harrogate and District	3	7	6	6	5	6	5	5	6	3	5	5	3	4	2	12
North Kirklees	16	22	19	19	18	21	20	18	20	15	19	18	13	18	8	28
Wakefield	6	10	8	9	7	8	7	7	8	5	8	9	4	8	3	16

	1-5 organisations
	6-10 organisations
	11-15 organisations
	16-20 organisations
	21+ organisations

Q. How do you keep in touch with carers and let them know about services / support that are available?

Most organisations use a range of communication mechanisms.



Other methods included:

- Face to face
- Letter
- Telephone
- Whatsapp
- Open Forum's
- Drop in's
- Social events
- Carers Boards in GP practices
- Regular meetings
- Flyers to GP surgeries, local hospital, community mental health team, social services, carers resource and other allied services

4.0 How the findings will be used

The mapping exercise has helped towards gaining an understanding of the range of organisations and type of services being provided for unpaid carers across West Yorkshire and Harrogate.

The information from this mapping exercise will be used to support the development of an approach to improve the support for unpaid carers in West Yorkshire and Harrogate.

Appendix A: Survey

Mapping of carers organisations across West Yorkshire and Harrogate

West Yorkshire and Harrogate has been identified as one of six regions to work in partnership with NHS England to develop an approach to better support unpaid carers across our area.

There are an estimated 260,000 unpaid carers living in West Yorkshire and Harrogate, including children and young people caring for parents with long-term health conditions.

Many carers are 'hidden' and provide the majority of care without formal support. Being a carer can be stressful and have a major impact on your health, relationships, education and employment. With this in mind we are working with NHS England to ensure that identifying carers and supporting them is further embedded within our work. This includes developing ways to support the existing and future workforce who balance caring responsibilities, signposting and identifying service standards for all organisations – not just in the public sector.

To support this work we want to gain an understanding of the organisations across West Yorkshire and Harrogate that provide support for unpaid carers.

We would appreciate if you could take the time to complete this survey. The survey can also be accessed online at <https://www.surveymonkey.co.uk/r/WYHPCarers>

Q1. Name of your organisation

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Q2. Contact details for your organisation

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Q3. Which areas of West Yorkshire and Harrogate do you provide your services? (please tick all that apply)

Airedale, Wharfedale and Craven	<input type="checkbox"/>	Leeds South and East	<input type="checkbox"/>
Bradford City	<input type="checkbox"/>	Greater Huddersfield	<input type="checkbox"/>
Bradford District	<input type="checkbox"/>	Harrogate and District	<input type="checkbox"/>
Calderdale	<input type="checkbox"/>	North Kirklees	<input type="checkbox"/>
Leeds North	<input type="checkbox"/>	Wakefield	<input type="checkbox"/>
Leeds West	<input type="checkbox"/>	All of the above	<input type="checkbox"/>

Q4. Please provide a brief description of your organisation

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Q5. What type of services do you provide? (please tick all that apply)	
Information and advice	
Activities	
Support groups – online and face-to-face	
Befriending	
Training for carers	
Training for other organisations	
Short breaks	
Night care	
End of life care	
Day centre provision	
Other (please tell us)	

Q6. Who do you provide your services for? (please tick all that apply)	
Bereaved carers	
Carers from BME communities	
Carers of people with cancer	
Carers of people with dementia and memory problems	
Carers of people with learning disabilities	
Carers of people with a long-term condition	
Carers of people with mental health issues	
Carers of people with a physical disability	
Carers of people with a sensory impairment	
Carers of people with a terminal illness	
Older carers	
Parent carers	
People affected by another person's drug or alcohol use	
Young adult carers (18-25)	
Young carers (under the age of 18)	
Other (please tell us)	

Q7. How do you keep in touch with carers and let them know about services / support that is available? (please tick all that apply)

Newsletter / magazine	
Email	
Facebook	
Twitter	
Website	
Other (please tell us)	

Q8. Please use this space to add in additional information about your organisation

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Appendix B – List of organisations that received a survey

1. Action on hearing loss – north region
2. Age UK Support Services Yorkshire and Humber
3. Alzheimer's Society
4. Arthritis Care
5. Attain
6. Autism plus and the Adsetts Partnership
7. Barca-Leeds
8. Basis Yorkshire
9. Better Leeds Communities
10. Better start for Bradford
11. BME Voices
12. Bradford and Airedale Mental Health Advocacy Group
13. Bradford and District Community Empowerment Network Ltd
14. Bradford People First
15. Bradford Rape Crisis and Sexual Abuse Survivors Service
16. Bradford Thornbury Centre and Co-chair of HWB Forum
17. Bradford Trident
18. Bridge
19. British Red Cross
20. BTM
21. Calderdale St Georges Trust
22. Cancer Research UK
23. Care and Repair Leeds
24. Carers Count
25. Carers Leeds
26. Carers Resource
27. Carers Trust
28. Carers Wakefield & District
29. Carlisle Business Centre
30. Claro Enterprises
31. Cnet (Bradford and District Community Empowerment Network Ltd)
32. Community First Yorkshire
33. Community Links
34. Connect in the North
35. Dementia UK
36. DFK
37. Embed
38. Epilepsy Action
39. Forum Central
40. Friends of Hale
41. Halifax Opportunities Trust
42. Headway, the brain injury association
43. Healthwatch Bradford and District
44. Healthwatch Calderdale

45. Healthwatch Kirklees
46. Healthwatch Leeds
47. Healthwatch North Yorkshire
48. Healthwatch Wakefield
49. Homestart Leeds
50. Horton Housing Association
51. Impact North
52. Kirklees Mental Health Carers Forum
53. Kirklees LD Voice
54. Kirkwood Hospice
55. KCRASACC
56. Larch Housing Association
57. Leeds British Red Cross
58. Leeds Community Foundation
59. Leeds Involving People
60. Leeds Mind
61. LeedsGate
62. MacMillan
63. Making Space
64. MHA
65. Mind in Bradford
66. Mind Leeds
67. Multiple Sclerosis Society
68. National family carer network
69. Newlands Community Association
70. Northpoint Wellbeing Ltd
71. Nova
72. People First Keighley & Craven
73. People In Action
74. Prism Youth Project
75. QED Health and Wellbeing
76. Ravensthorpe Community Centre
77. Relate Bradford
78. Relate Mid-Yorkshire
79. Space 2
80. Special Autism Service
81. St Anne's Community Services
82. St Gemmas Hospice
83. St John of God Hospitaller Services
84. Stainland Road Patient Participation Group
85. Step 2 Young People's Health Project
86. Stroke Association
87. Support after rape and sexual violence Leeds
88. S2R
89. The Avalon Group
90. The Carers' Resource

91. Thornbury Centre
92. Touchstone
93. United Response
94. Volition, Forum Central
95. Voluntary Action Calderdale
96. Voluntary Action Leeds
97. William Merit Centre
98. WY&H Cancer Alliance
99. Y&H& Lincolnshire Circles of support & accountability
100. Yorkshire Sport Foundation

Appendix C – List of organisations that completed a survey

1. Age UK Calderdale and Kirklees
2. Alzheimer's Society (Bradford and District Office)
3. Alzheimer's Society (Calderdale and Kirklees)
4. Alzheimer's Society (Head Office)
5. Alzheimer's Society (Leeds)
6. Alzheimer's Society (Wakefield)
7. Barnardo's
8. Better Leeds Communities
9. Bradford District Care NHS Foundation Trust
10. Bringing Us Together
11. Calderdale Carers Project
12. Calderdale Council
13. Calderdale Council Staying Well
14. Carers Count
15. Carers Leeds
16. Carers Trust Mid Yorkshire
17. Carers Wakefield and District
18. Cloverleaf Advocacy - Lead the Way (Calderdale)
19. Community Links IAPT Service
20. Connect in the North
21. Crossroads Care Harrogate Craven & York
22. Curel CIC
23. Dancing for Well-Being CIC
24. Dementia Friendly Keighley
25. Dementia UK
26. Equality Together
27. Headway Harrogate & District
28. Healthwatch Bradford & District
29. Home-Start Leeds
30. Huddersfield Epilepsy Group. (Branch of Epilepsy Action Leeds)
31. Kirklees Citizens Advice & Law Centre
32. Kirklees Council - Looking after Me Course for Carers (Health Trainers Team)
33. Kirklees Mental Health Carers Forum
34. Kirkwood Hospice
35. Leeds Asylum Seekers' Support Network
36. Leeds Community Foundation
37. Leeds Involving People
38. Making Space
39. MHA (Methodist Homes)
40. MS Society
41. Neesie
42. Nova Wakefield District Ltd
43. PCAN
44. Pleasant Pastimes

45. Saint Michael's Hospice
46. St Anne's Community Services (Head Office)
47. St Anne's Community Services (Kirklees)
48. Stroke Association
49. Support to Recovery
50. The Parents' Forum for Bradford and Airedale
51. verd de gris arts
52. Women activity Centre
53. Yorkshire Cancer Patient Forum

Appendix D - Directory of organisations

Name of organisation:		Age UK Calderdale and Kirklees				
Contact details:		Age UK Calderdale and Kirklees, 4-6 Square, The Woolshops, Halifax HX1 1RJ enquiries@ageukck.org.uk Tel: 01422 252040				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
We are a local Age UK covering Calderdale and Kirklees (affiliated to the national charity Age UK). We provide products and services to support older people in our area.						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Other: Support after hospital, Dementia support, Mobility and living aids and shopmobility service, Home Helpers and handyperson service						
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Additional information about organisation						

Name of organisation:		Alzheimer's Society (Bradford and District Office)				
Contact details:		Unit 16 Parkview Court, St Pauls Rd, Shipley BD18 3DZ bradford@alzheimers.org.uk 01274 586008				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
We provide ongoing information, support and advice to people with a diagnosis of dementia and their carers from diagnosis. We also provide activity and peer support groups to people with a diagnosis.						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Other: Letters and circulars						
Additional information about organisation						

Name of organisation:		Alzheimer's Society (Calderdale and Kirklees)				
Contact details:		Calderdale & Kirklees Office, 4th Floor, Commercial Street, Halifax				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
Alzheimer's Society is the leading dementia charity supporting people living with dementia. The Society funds research and services to aim towards a world without dementia						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Other:						
<ul style="list-style-type: none"> • Singing for the Brain Groups where carers can also access support • Dementia Advice & Support • Living with dementia group • Dementia Café and Memory Lane Café: Carers access support via these groups • Information Programme for South Asian Families: Carers access support • Dementia Action Alliance and Dementia Friendly Communities 						
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Other: The group provides the opportunity for sharing experiences and learning from peers, in a safe, non-clinical environment. Carers can ask questions, receive information, express themselves and share emotional/practical advice. This group is volunteer led, with an employee present for the last 30 minutes of each 90 minute session. The group is continuing to run well with carers and volunteers inviting guest speakers to the meetings. •CrISP - Carers Information and Support Programme Carer Information and Support Programme. The content of our CrISP 1 and 2 programmes						
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Additional information about organisation						
Our staff attend and provide support and advice at the following carers groups that are run by other organisations as follows:						
<ul style="list-style-type: none"> • Calderdale Carers group to provide overview of Alzheimer's Society services • Bramston Street Extra Care Housing Scheme meetings • Carers Champion Meetings • Carers Strategy Meeting and DWP Workshop 						

Name of organisation:		Alzheimer's Society (Head Office)				
Contact details:		Alzheimer's Society, IT Centre, Innovation Way, York YO10 5NP leo.verity@alzheimers.org.uk				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
Dementia support organisation - Provide direct information, advice and support to people affected by dementia, as well as dementia research, awareness raising and campaigning.						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Additional information about organisation						

Name of organisation:		Alzheimer's Society (Leeds)				
Contact details:		Alzheimer's Society, Armley Grange, Armley Grange Drive, Leeds LS12 3QH neil.courtman@alzheimers.org.uk				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
We provide, through our Memory Support Worker service and helpline, holistic support to people affected by dementia (people with a diagnosis and carers) throughout their journey with dementia. This includes support to get a diagnosis, home visits/telephone support and information/advice on all aspects of dementia. Referrals are from Memory Clinics, GPs and self-referral. Support is open-ended working to identified needs on support plans. Individual carer needs are signposted/referred to Carers Leeds for additional support.						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Other: Memory Support Workers support the operation of Memory/Dementia Cafés across Leeds by attending to give advice/information as appropriate. Carers are also encouraged to use our out-of-hours service provision - the National Dementia Helpline, Dementia Connect website and the Talking Point online forum.						
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Additional information about organisation						

Name of organisation:		Alzheimer's Society (Wakefield)				
Contact details:		Alzheimer's Society- Wakefield, 221 King Street, Wakefield WF1 2SR wakefield@alzheimers.org.uk				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
<p>We provide ongoing practical and emotional support to people living with dementia and their carers, and anyone else who may be affected. All support is tailored to individual needs and we may provide support on such topics as understanding any type of dementia, coping mechanisms for behaviour and communication changes, benefits and lasting power of attorney advice and information, referrals to social care direct and other agencies to best support a person's needs. We work closely with GP surgeries, memory clinic and Pinderfields hospital to support as many people affected by dementia as possible.</p> <p>We also provide forget-me-not cafes and singing for the brain groups across each month; these are opportunities for people affected by dementia to come together, socialise and carry out activities.</p>						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Additional information about organisation						
<p>We provide support across the whole of the UK and also have a national helpline 0300 2221122 For factsheets and information as to what is available in other areas please see http://www.alzheimers.org.uk/</p>						

Name of organisation:		Barnardo's				
Contact details:		Sylvia Shatwell Barnado's - Children's Services Manager Sylvia.shatwell@barnardos.org.uk				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
<p>Barnardo's is a national children's charity delivering young carer support across England. Willow Young Carers Service offers assessed support to young carers aged 5-18 across Leeds. Support includes assessment of need using whole family approach, 1:1 and group support, signposting, advice and holiday activities. The service also operates a volunteer befriending programme.</p> <p>Barnardo's Kirklees Young Carers (KYC) Service offers assessed support to young careers aged 8-16 across the whole of Kirklees. Support includes assessment of need using whole family approach, 1:1 and group support, signposting, advice and holiday activities.</p> <p>KYC also works in partnership with Carers Count and other agencies to offer support to Young Adult Carers across Kirklees. Additional to the core offer made to all young carers is transition assessment and support into adult services.</p>						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Other: Telephone						

Name of organisation:		Better Leeds Communities			
Contact details:		Better Leeds Communities, 42-46 Burley Lodge Road, Leeds LS6 1QF info@betterleeds.org.uk			
Location of service provision					
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield
Brief description of organisation					
<p>Better Leeds Communities aims to make Leeds a better place to live for everyone in the city's communities.</p> <p>Our mission is to create opportunities that enable people to achieve their potential by raising aspirations, removing barriers and developing abilities that lead to a better life; we seek to do this through:</p> <ul style="list-style-type: none"> • Improving Economic Wellbeing • Providing Sustained Support for Families • Improving Employability <p>Better Leeds Communities is a multi-purpose community anchor organisation. We work with, and work to, bring Leeds diverse and marginalised communities together by:</p> <ul style="list-style-type: none"> • Empowering individuals to work with and support their communities • Building dialogues within communities • Creating and supporting community led solutions. <p>Better Leeds Communities has a track record of working with families in lower socio-economic groups, those from BAME and newly arrived communities. For over 35 years we have delivered successful projects across Leeds; we have worked with children, young people and families; with individuals; and have experience of working with complex family households.</p> <p>We are skilled at working with and supporting people living with multiple complex challenges who face barriers to developing their skills, improving health and wellbeing, or moving into secure employment.</p> <p>Projects delivered to address the complexities have included:</p> <ul style="list-style-type: none"> • Advice on debt, housing, energy • Working with children and young people • Hosting men's and women's groups addressing health and wellbeing and social isolation • Promoting health and wellbeing to families • Running community events and celebrations <p>Better Leeds Communities have a commitment to the voice of service users. We have developed approaches that put people at ease, to instil trust in us; we want to actively empower those we work with - we do this through offering support and challenge, using motivational interviewing, to set individual goals and milestones.</p> <p>Better Leeds Communities has successfully supported and influenced our target communities – we understand those we work with and build trust; communities often have mistrust of organisations seen as intruding in their lives – this can result from cultural differences or mistrust in organisations with links to, or who undertake work on behalf of, statutory bodies.</p>					
Type of services provided					
Activities	Befriending	Day centre provision	End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face	Training for carers	Training for other organisations	
Who are the services provided for					
Bereaved carers	Carers from BME	Carers of people	Carers of people	Carers of people	

	communities	with cancer	with dementia and memory problems	with learning disabilities
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)
Other: A number of people who use our range of services have identified as carers. Although we do not have information on the types of carers that they are we can say that the only group we would not see in our Advice Services would be – at the current time – Young Carers				
Methods of communicating with carers				
Newsletter / magazine	Email	Facebook	Twitter	Website
Other: We advertise our range of Advice Services through our internet and social media platforms. Additionally clients are referred to us from other Voluntary Sector organisations in Leeds.				
Additional information about organisation				

Name of organisation:		Bradford District Care NHS Foundation Trust				
Contact details:		BDCFT, New Mill, Victoria Road, Saltaire BD18 3LD carerhub@bdct.nhs.uk				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
Bradford District Care NHS Foundation Trust (BDCFT) is an award winning provider of high quality mental health, community and learning disability services to a growing population of 580,000 people across a diverse district comprising urban and rural Bradford, Airedale and Craven. Our health care services look after the 'whole person', caring for their physical and mental health needs and cover all ages. We work with individuals, their carers and our partners to ensure that people get the right care, in the right place with the right support.						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Other: Postal mail outs via our Database						
Additional information about organisation						
Within our organisation we have created a "Carers Hub" based on a hub and spoke model to reach out to carers caring for those using our services. The Carers Hub provides carers with a chance to meet other carers, access information and support, participate in free activities and take some time out for themselves.						

Name of organisation:		Bringing Us Together				
Contact details:		15 Savile Park Gardens, Halifax HX1 2XL katie@bringingustogether.org.uk				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
We work with families with disabled children across the country as well as regionally. We have recently done a survey on mental health and well being for families and develop courses for family members and practitioners on resilience for parent carers. We also consult with parents on issues that are important to them.						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Additional information about organisation						
We are led by parents of disabled children. We currently work in co-production with NHS England on their Transforming Care Agenda. We bring families together to share their experiences and journeys and to gather their main issues to share with services and organisations. We have many years of experience of working and engaging with families.						

Name of organisation:		Calderdale Carers Project				
Contact details:		Calderdale Carers Project, Suite 3, Rimani House, Hall Street, Halifax HX1 5BD lynn@calderdale-carers.co.uk				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
Charity and Co Ltd by Guarantee operating since 1995.						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Other: Back Up Planning service. Small amount of counselling. Caseworking including specialist referral to benefits service partially funded by ourselves.						
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Additional information about organisation						
We are A Carers Trust Network Partner.						

Name of organisation:		Calderdale Council				
Contact details:		Calderdale Council, Westgate House, Halifax HX1 PS kala.wild@calderdale.gov.uk				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
Communities directorate of the council						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Other: We commission services with the VCS in Calderdale including groups working in communities and providing support to Information, advice and guidance, we also monitor the staying well project that is aimed at tackling isolation and loneliness						
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Other: we do not directly provide support but we commission services that do.						
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Additional information about organisation						
We look to promote and celebrate the work that we fund that addresses issues for carers.						

Name of organisation:		Calderdale Council Staying Well				
Contact details:		helen.enevoldson@calderdale.gov.uk				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
To support older people to access local community and social groups.						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Other: one to one support						
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Other: Face to face						
Additional information about organisation						

Name of organisation:		Carers Count				
Contact details:		Carers Count, Brian Jackson House, New North Parade, Huddersfield HD1 5JP info@carerscount.org.uk Tel: 03000120231				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
Carers Count gives information and support to Carers in Kirklees. If you give your time and energy, without being paid, to look after a family member or friend who can't manage on their own. Carers Count can support you. We provide advice and information, run groups, activities and trips, help carers have a voice through advocacy, raise awareness of carers rights and provide training. We support Adult carers and Parent carers.						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Other: Advocacy - Help carers have a voice and be heard. Raise awareness of carers rights and issues						
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Other: young carers from 17- transitional work						
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Other: Through carers Boards in GP practices- working with professionals						
Additional information about organisation						

Name of organisation:		Carers Leeds				
Contact details:		Carers Leeds, 6-8 The Headrow, Leeds LS1 6PT val.hewison@carersleeds.org.uk helena.bladon@carersleeds.org.uk				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
Carers Leeds provides information, advice and support to unpaid carers. Our Advice Line is the single point of access for all adult carers (aged 16+) in Leeds. Telephone advice is available Monday - Friday as is Drop-in to our city centre offices. We also offer home visits, appointments in neighbourhood venues or GP surgeries and support carers of people in hospital. We offer specialist support to carers of people with dementia, mental health issues, learning disabilities. We have a project for young adult carers, working carers, carers who have been bereaved and people affected by another person's drug and alcohol use. We run over 30 support groups, have an active events programme and offer training to carers as well as professionals in health and social care. We can offer some financial support with the cost of a carers break. All our information is published in a free bi-monthly newsletter.						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Other: Bereavement support						
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Other: Working carers and their employers						
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Additional information about organisation						
Our newsletter has a circulation of 11,000. We have 40+ staff providing 1-1 and group support to carers at our city centre office base but also in community venues across the city including hospitals, workplaces and GP practices.						

Name of organisation:		Carers Trust Mid Yorkshire				
Contact details:		Carers Trust Mid Yorkshire, Trafalgar Mills, Leeds Road, Huddersfield HD2 1YY mags.rogerson@carerstrustmidyorkshire.org.uk				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
<p>Carers Trust is Britain's leading provider of support for carers and the people that they care for. We are a national network of charities employing over 5,000 trained professionals nationwide and working with over 35,000 carers to help them make a life outside caring.</p> <p>There are some 6 million people in Britain who care for others. Many of them reach a turning point, a "crossroads", at which they feel they need help.....where they may simply need a break or more regular support. This is what Carers Trust does and the core of what we offer in Mid Yorkshire.</p> <p>Not for Profit - As a charity we care for people not for profit. No-one cares more than Carers Trust, not just in the scale of what we do or in the 35 years' experience that we have, but in the special way that we think about care.</p> <p>Our Carer Support staff are not here today and gone tomorrow. They love their work and their training and long experience means that they understand what carers, and those they care for, need and feel. They know the simple things that really matter, they do the hard jobs with a smile and they take pleasure in fitting into family life.</p> <p>It is no surprise that our staff build long and trusted relationships and that more carers and people with care needs turn to Carers Trust for support than to any other social care provider.</p>						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Other: Charitable Day Centre for Children to provide the parent carers with a break and an Emotional Support Charitable service to continue support to carers once their caring role has come to an end.						
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Additional information about organisation						
We are a network partner to the national Carers Trust organisation. We support both adults and children, in their own homes or out in the community to allow their carers to have a regular break from their caring						

role.

We provide regular short breaks to support carers to maintain their caring roles. We have an emotional support service which is free to the carer and charity funded to provide support once their caring role has ended. We have a charity children's day centre to provide parent carers with a weekend break from their caring roles. All support is person centred and we will not complete a call of less than an hour.

Name of organisation:		Carers Wakefield and District				
Contact details:		Carers Wakefield and District, 25 King Street, Wakefield WF1 2SR info@carerswakefield.org.uk Tel: 01924 305544				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
We are a voluntary organisation with 26 staff supporting unpaid carers throughout the whole of Wakefield District. We offer advice, support and signposting. We work alongside Wakefield Council, Social services and the CCG in 3 connecting care hubs across the district to provide an integrated and 'linked up' approach to care. We hold drop in sessions at our offices as well as a number of monthly support groups. We also administer the 'My Time' grant through which carers can apply for up to £100 towards a break from their caring role.						
Type of services provided						
Activities	Befriending	Day centre provision	End of life care	Information and advice		
Night care	Short breaks	Support groups – online and face-to-face	Training for carers	Training for other organisations		
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Additional information about organisation						

Name of organisation:		Cloverleaf Advocacy - Lead the Way (Calderdale)				
Contact details:		Cloverleaf Advocacy, Wellington Road, Dewsbury WF13 1HF Karen.graham@cloverleaf-advocacy.co.uk Tel: 01924 438438				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
We are an Advocacy organisation supporting people with mental health conditions, sensory impairments, older people, people with physical disabilities and learning disabilities, parents/carers.						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Additional information about organisation						
We facilitate Carers Count in Selby and Kirklees and Lead the Way in Calderdale supports families of Adults with Learning Disabilities						

Name of organisation:		Community Links IAPT Service				
Contact details:		Community Links IAPT, Suite 1, Bank House, 150 Roundhay Road, Leeds LS8 5LJ iapt@commlinks.co.uk Tel: 0113 200 9188				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
Community Links IAPT (Improving Access to Psychological Therapies) works with individuals who are experiencing a mild to moderate common mental health problem, such as depression, anxiety and stress; we provide treatments based on CBT (Cognitive Behavioural Therapy) principles as part of the Leeds IAPT service.						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Other: Individual, group and online therapy for mild to moderate mental health difficulties such as anxiety and depression.						
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Other: https://www.leedscommunityhealthcare.nhs.uk/iapt/home/						
Additional information about organisation						
Community Links IAPT works with clients aged 17-21. Leeds IAPT provide support to clients from age 17 with no upper age limit.						

Name of organisation:		Connect in the North				
Contact details:		Connect in the North, Bridge House, Balm Road, Leeds LS10 2TP cathy@citn.org.uk Tel: 0113 2703233				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
CIL led by people with learning difficulties						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Other: People with learning difficulties						
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Additional information about organisation						

Name of organisation:		Crossroads Care Harrogate Craven & York				
Contact details:		Crossroads Care, Community House, 46-50 East Parade, Harrogate HG1 5RR allysonlomag@crossroadsnorthyorks.org				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
<p>Crossroads Care has provided home based carer respite breaks for over 20 years in the local areas. Regulated by the CQC we can provide personal care which ensures the most disabled and ill people can continue to receive a service.</p> <p>Our service is frequently referred to by carers as a lifeline as it allows them to have a few hours each week to recharge their batteries and have sometime for themselves.</p>						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Additional information about organisation						

Name of organisation:		Curel CIC			
Contact details:		Curel CIC, Wainwright Hall, 27 Jepson Lane, Elland HX5 0LG sam@curelwellbeing.org.uk			
Location of service provision					
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield
Brief description of organisation					
<p>Curel aims to bring communities together and to enhance local people's quality of life through the promotion, development and delivery of movement and dance based classes, workshops and projects.</p> <p>We provide a variety of exciting wellbeing services, including a community class on Wednesday evenings, which is open to people of all ages and abilities and focuses on emotional and psychological wellbeing as well as on physical health. Creative Dance is also a key aspect of our services, and we run workshops in care homes and for disabled people in the local community.</p> <p>In order to support our charitable purposes we also work in-house with corporate organisations and promote social and corporate engagement, interaction and inclusion through providing various movement and dance based programmes to address fundamental issues of stress, anxiety and pain management.</p>					
Type of services provided					
Activities	Befriending	Day centre provision	End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face	Training for carers	Training for other organisations	
Who are the services provided for					
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities	
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness	
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)	
Methods of communicating with carers					
Newsletter / magazine	Email	Facebook	Twitter	Website	
<p>Other: We do not have regular sessions running for carers yet, as we are a new organisation. However, we tend to work through existing organisations that support carers and so work with those organisations to provide our sessions. Once things are more established we will share information on our social media pages and via our email newsletter.</p>					
Additional information about organisation					
<p>We have a lovely studio and communal space in Elland, which is open to the local community - we would love to run regular movement-based classes for carers here and so this is in our plan for future growth.</p>					

Name of organisation:		Dancing for Well-Being CIC				
Contact details:		Dancing for Well-Being CIC, 28 Oakdale, Harrogate HG1 2LW jackieterrys@gmail.com				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
We provide dance activities for older people with health and mobility problems, carers and people coping with bereavement. We currently run 5 weekly social groups and one monthly group. The dancing can be done sitting or standing, members can move at their level, and they don't need a partner or a good memory. DWB offers safe and gentle exercise, it's great for company and friendship, it's relaxing and uplifting but most of all it's FUN!						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Other: Many of our members are people who are not carers - people with health and mobility problems who live in the community.						
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Additional information about organisation						

Name of organisation:		Dementia Friendly Keighley				
Contact details:		DFK, 29 Brunswick Arcade, Airedale Shopping Centre, Keighley BD21 3QB info@dementiafriendlykeighley.org.uk				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
A charitable organisation established three years ago to make Keighley a more dementia friendly town for people living with this difficult illness.						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Other: A drop-in service. This is an appointment based service where a carer can leave the person with dementia in our care for a few hours whilst they take some time to do other things such as attend appointments, courses, or simply take time out.						
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Other: We have a unit in our local shopping centre which operates as an information and advice hub. We also create and distribute flyers to GP surgeries, local hospital, community mental health team, social services, carers resource and other allied services						
Additional information about organisation						
We are a charity and have been run solely by volunteers for the last three years. We have just appointed our first two employees to run our drop-in centre and help us to manage the overall running of the organisation.						
We are very keen to engage with local businesses and are looking to secure a business to sponsor us over the next phase of our development						

Name of organisation:		Dementia UK			
Contact details:		Dementia UK, 356 Holloway Road, London N7 6PA julie.allen@dementiauk.org			
Location of service provision					
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield
Brief description of organisation					
Dementia UK are a charity which provides specialist dementia support for families through the Admiral Nurse Service.					
Type of services provided					
Activities	Befriending	Day centre provision	End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face	Training for carers	Training for other organisations	
Other: Admiral nurses provide the specialist dementia support that families need. When things get challenging or difficult, our Nurses work alongside people with dementia, their families and carers: giving them one-to-one support, expert guidance and practical solutions. The unique dementia expertise and experience an Admiral Nurse brings is a lifeline- it helps families to live more positively with dementia in the present, and to face the challenges of tomorrow with more confidence and less fear.					
Who are the services provided for					
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities	
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness	
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)	
Other: we provide support to all families affected by dementia pre- post diagnosis and after death					
Methods of communicating with carers					
Newsletter / magazine	Email	Facebook	Twitter	Website	
Additional information about organisation					
Dementia UK provide the only clinical helpline for carers of people with dementia , and it is FOC. Nurses are commissioned to work in many different settings, acute, community, hospice, care homes. Wakefield has nurses in the community (SWYFT) and in the Hospice so does Kirklees (Greater Huddersfield and North Kirklees), Harrogate has community nurses based at Dementia Forward (Ripon)					

Name of organisation:		Equality Together				
Contact details:		Equality Together Manningham Mills Community Centre, The Silk Warehouse, Bradford BD9 5BD enquiry@equalitytogether.org.uk 01274 594173				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
<p>Equality Together takes a holistic approach to clients. Clients coming forward for the Holiday Project often require further services, such as:</p> <ul style="list-style-type: none"> • help to book a holiday and carry out research on holiday destinations and facilities on behalf of the carer. • signposting to carer charities or condition specific charities; • benefits and/or housing advice; • disability discrimination cases; • help with transport, disabled person's & companion bus passes and Blue Badge applications; • help to purchase essential household goods and services through referral to other charities and applications for funding; • access to day trips run by the organisation for disabled people and their carers. <p>The Holiday Project worker can refer carers to additional services through the different departments within Equality Together. For instance, if capacity is available, the carer can receive benefits advice through this organisation if this is required. If no capacity exists, the carer will be signposted to the nearest available advice centre through the CAN Network. Sometimes, carers approaching us are very emotional and stressed and just want someone to 'offload' onto and within these conversations it becomes apparent what the carer's main issues and concerns are. Steps are then taken to help or signpost the carer as appropriate.</p> <p>Equality Together provides a service tailored to the individual client, which can include several different cases for the same client. The holiday project worker has the autonomy to assist the carer with any issues and problems they may have which fall outside of the Holiday Project. The holiday project not only gives a grant of up to £300 but can help to book a holiday and carry out research on holiday destinations and facilities on behalf of the carer.</p> <p>The application for the holiday project is often a gateway to the carer being made aware of other services available to them and how to access these services, especially if they are new to caring.</p>						
Type of services provided						
Activities	Befriending	Day centre provision	End of life care	Information and advice		
Night care	Short breaks	Support groups – online and face-to-face	Training for carers	Training for other organisations		
It is hoped that this year we can set up and run a regular Carers' Café, as we now have the facilities to do this. We would seek funding for this						
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term	Carers of people with mental health	Carers of people with a physical	Carers of people with a sensory	Carers of people with a terminal		

condition	issues	disability	impairment	illness
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)
The holiday project for carers is open to all the above. In the case of a bereaved carer, the grant would still be available up until one year after caring responsibilities have ceased. We primarily provide support for adult carers.				
Methods of communicating with carers				
Newsletter / magazine	Email	Facebook	Twitter	Website
Event and email flyers with correspondence.				
Additional information about organisation				

Name of organisation:		Headway Harrogate & District			
Contact details:		Headway UK, Bradbury House, 190 Bagnall Road, Old Basford, Nottingham NG6 8SF headwayharrogate@gmail.com			
Location of service provision					
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield
Brief description of organisation					
Headway is a Charity set up to give help and support to people affected by Brain Injury and their Carers. Helpline available 9.a.m.-5.p.m. Monday - Friday 08088002224					
Type of services provided					
Activities	Befriending	Day centre provision	End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face	Training for carers	Training for other organisations	
Other: Helpline Day Care Provision in Wakefield for people with acquired Brain Injury.					
Who are the services provided for					
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities	
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness	
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)	
Other: People with acquired brain injury and their carers					
Methods of communicating with carers					
Newsletter / magazine	Email	Facebook	Twitter	Website	
Additional information about organisation					
Headway UK provides booklets and fact sheets on issues relating to Head Injury which can be found on the national website www.headwayuk.org					

Name of organisation:		Healthwatch Bradford & District				
Contact details:		Healthwatch Bradford & District, Central Hall, Alice Street, Keighley BD21 3JD sue@healthwatchbradford.co.uk Tel: 01535 612506				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
Acting as critical friend to the NHS Trusts and CCG's.						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Other: Any member of the public - information and signposting						
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Additional information about organisation						

Name of organisation:		Home-Start Leeds				
Contact details:		Home-Start Leeds, Oxford Place Centre, 2 Oxford Place, Leeds LS1 3AX ann.pemberton@home-startleeds.co.uk Tel: 0113 2442419				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
Volunteer home visiting family support service. Friendship, emotional & practical support.						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Other: Kinship carers						
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Other: Face to face, as well as local services we have a helpline						
Additional information about organisation						

Name of organisation:		Huddersfield Epilepsy Group. (Branch of Epilepsy Action Leeds)				
Contact details:						
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale		Leeds North
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
Self Help Group run by group of volunteers. Social Meetings 1st Tuesday of each Month. Usually at the Mission on Lord Street Huddersfield. 7 30 p.m. Visits are also arranged. Annual Programme available. Trained speakers and Advisors available.						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Other: Care and advice given to people and families with Epilepsy. Works with Calderdale and Huddersfield Hospital Trusts. With the 2 Epilepsy Specialist Nurses one based at Huddersfield and one based at Calderdale. And with Specialist Paediatric Epilepsy Nurse. Based at Calderdale but covers the whole of area covered by the Hospital Trust. Funding has been provided for qualified nurses to study for the Epilepsy Diploma in Epilepsy.						
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Additional information about organisation						
This Group has provided help and information for over 43 years. It is highly regarded by professionals and people with Epilepsy. All members and helpers are volunteers.						

Name of organisation:		Kirklees Citizens Advice & Law Centre				
Contact details:		Kirklees Citizens Advice & Law Centre, 11-12 Empire House, Wakefield Old Road, Dewsbury WF12 8DJ nick.whittingham@kcalc.org.uk Tel: 01924 868121				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
We provide free information, advice and representation across all areas of social welfare law. As well as generalist advice, we have specialist teams covering Welfare Benefits, Debt, Employment, Community Care, Asylum and Discrimination work. We also run the NHS Complaints Advocacy service in Kirklees.						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Other: Representation at courts and tribunals						
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Other: Website is www.kcalc.org.uk						
Additional information about organisation						

Name of organisation:		Kirklees Council - Looking after Me Course for Carers (Health Trainers Team)				
Contact details:		Kirklees Council, First Floor South, Civic Centre 1, High Street, Huddersfield HD1 2NF Lookingafterme@kirklees.gov.uk Tel: 01484 414774				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
<p>We deliver the National Looking after Me Course for carer which is part of the Expert Patients Programme. The course covers many different topics and issues related to the life and needs of a carer. It aims to show carers how to look after their own physical and emotional health needs and wellbeing. It aims to help you take time of your caring situation, increase confidence and make a positive difference to your life. We also deliver a series of one off Carer Journey Sessions which have been developed based on the feedback we have received from carers. The sessions include:</p> <ul style="list-style-type: none"> • Caring for someone with Memory Deterioration • Building Resilience as a carer • Safeguarding “ Everyone’s Business” (basic awareness sessions) • Juggling Time as a Carer • Caring for Someone with a Learning Disability (future session) 						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person’s drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Additional information about organisation						
<p>The Looking after Me sits within the Health Trainers Service in Kirklees Council. We provide both the Looking after Me Course which is a 7 week course consisting of weekly sessions and the Carers Journey Sessions in group settings.</p> <p>Along with covering the content of the course/sessions we also share different ways in which carers can accept the changes in their lives as a result of their caring role. Carers are also provided with emotional support and tools to manage difficult emotions associated with being a carer. We are also able to provide specific information a carer may need for their personal situation as well as general information on local</p>						

and national carers services, self-care information, information on the condition the cared for person may have. Carers if required are referred or signposted to different services and organisations.

Carers who require more in-depth 1-1 support can be referred to our colleagues in the Health Trainers team who work with people with long term health conditions including difficult emotions, low levels of anxiety and sleep problems.

The person being cared for depending on their personal situation can be referred to the Health Trainer Service or attend the Expert Patients Programme.

Name of organisation:		Kirklees Mental Health Carers Forum				
Contact details:		john.laville@sky.com				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
A forum for carers who care for loved ones who suffer from mental health conditions. A group run by carers for carers. The group is supported by Carers Count and St Anne's COAST Service.						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Other: A group that helps to hold services to account and also helps critique and develop future changes to services.						
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Other: Drug and alcohol where mental health issues are involved.						
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Other: Regular meeting of the Forum and regular communication from Carers Count and St Anne's COAST service.						
Additional information about organisation						

Name of organisation:		Kirkwood Hospice				
Contact details:		Kirkwood Hospice, 21 Albany Road, Dalton, Huddersfield HD5 9UY catherine.thompson@kirkwoodhospice.co.uk Tel: 01484 557900				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
Kirkwood Hospice provides specialist care, free of charge, to adults in Kirklees with advanced, progressive illnesses at any time from diagnosis to the end of life, respecting their individual needs and wishes. Care and support is also provided for their family members, friends and carers, both during the illness and after death. Through education, training and partnership with others, the Hospice improves care for everyone affected by a life-limiting illness.						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Other: Community Nursing Support 24 hour advice line social work support Therapy support Complementary Therapy Family Care Spiritual care						
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Other: We support all carers of individuals with a life limiting illness. This includes individuals with a dual diagnosis to include mental health problems, physical disabilities, learning disabilities and sensory impairments. This also includes young and older carers and those affected by drug and alcohol issues.						
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Other: Letter						
Additional information about organisation						
We are developing a carers strategy within the hospice to recognise the multi-faceted level of support available to carers of those living with a life limiting illness.						

Name of organisation:		Leeds Asylum Seekers' Support Network				
Contact details:		LASSN, Oak House, Park Lane, Leeds LS3 1EL jon@lassn.org.uk				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
We help asylum seekers and refugees in Leeds to find somewhere to live, to learn English and make friends - by introducing them to volunteers who live in Leeds.						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Other: Accommodation ESOL						
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Other: Training sessions, peer support groups						
Additional information about organisation						
As well as family members helping other family members (mostly survivors of trafficking/trauma) they also provide help and support to friends and contacts who don't have any friends or relatives. In addition, a fair number have no recourse to public funds - meaning that although they are forbidden from working (by law) and have no income (not allowed to claim benefits) - all NHS care which isn't primary care has to be paid for upfront. It's a very difficult situation. Anything you can do to help folk in this situation would be much appreciated						

Name of organisation:		Leeds Community Foundation				
Contact details:		Leeds Community Foundation, 51a St Paul's Street, Leeds LS1 2TE katharine@leedscf.org.uk Tel: 0113 242 2426				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City		Bradford District	Calderdale	Leeds North
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
Grant making - funding for Third Sector Organisations supporting carers						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Other: Funding for Third Sector Organisations supporting carers						
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Other: We do not keep in touch with carers directly - only organisations that support them e.g. Carers Leeds						
Additional information about organisation						

Name of organisation:		Leeds Involving People				
Contact details:		Leeds Involving People, Unit 8, Gemini Business Park, Leeds LS7 3JB jo.gibson@leedsinvolvement.org.uk Tel: 0113 2374508				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
A member led charity that represents the independent voice of people through the promotion of effective involvement.						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Other: support to be involved in decision making process across local authorities, NHS and all decision making bodies						
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Other: all citizens						
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Additional information about organisation						

Name of organisation:		Making Space				
Contact details:		Making Space, 46 Allen Street, Warrington WA2 7JB Linda.anderson@makingspace.co.uk				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
Making Space is a registered charity and provide health and social care services						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Additional information about organisation						
In this case we provide emotional support and coping strategies to carers of people who have a mental illness.						

Name of organisation:		MHA (Methodist Homes)			
Contact details:		MHA, Epworth House, Stuart Street, Derby DE1 2EQ alison.slater@mha.org.uk			
Location of service provision					
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield
Brief description of organisation					
We operate 5 Live at Home schemes across West and South/South East Leeds, another covering Bradford and a further scheme based in Huddersfield. Live at Home schemes are the charitable community based arm of Methodist Homes providing support, information and advice to older people along with a really wide range of activities for older people. Our primary aim is to address social isolation and our services and support are very relevant for older carers.					
Type of services provided					
Activities	Befriending	Day centre provision	End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face	Training for carers	Training for other organisations	
Who are the services provided for					
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities	
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness	
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)	
Other: Carers in all the above groups who are over 60 in the areas we operate in are welcome to join our Live at Home schemes. We have some specific activities that support carers of older people with dementia - including walk and talk and dementia cafes.					
Methods of communicating with carers					
Newsletter / magazine	Email	Facebook	Twitter	Website	
Additional information about organisation					
<p>MHA is an award-winning charity providing care, accommodation and support services for older people. We are one of the most well-respected care providers in the sector and amongst the largest charities in Britain, providing services to older people for almost 75 years.</p> <p>Our Live at Home schemes, our community programmes provide a range of social activities, fitness and exercises programmes, services and newsletter to support older people retain independence and reduce feelings of loneliness and isolation.</p> <p>We have well established relationships with local authority, community health teams and are the first point of contact for many referrers including occupational therapists, hospital discharge teams, other voluntary sector organisations, churches and the social services when looking to signpost older people into support services which improve health and wellbeing.</p> <p>MHA pride itself on having a deep understanding of the issues affecting older people and base all service and support around their values. We employ a Scheme Manager who runs each scheme and</p>					

who has responsibility for developing and managing the Live at Home Scheme to meet the needs of the older people within the local community. Each scheme operates within a set geographical area.

Name of organisation:		MS Society				
Contact details:		MS Society ruth.stockdale@mssociety.org.uk				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
Organisation supports people with and affected by Multiple Sclerosis (MS)						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Other: Provide grants for people with and affected by MS. Support provided by local groups run by volunteers and national online and telephone services.						
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Other: Specifically carers of people with MS						
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Other: Both nationally and locally						
Additional information about organisation						

Name of organisation:		Neesie				
Contact details:		info.neesie@gmail.com				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
NEESIE is a grassroots organisation providing a platform for Single Mothers and their children to grow independently and better their lives. We facilitate prosperity through our dedicated support mechanisms and extensive partnership working with local communities, school and public and private sector organisations.						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Other: Tailor made solutions to prosperity based on analysing their needs						
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Other: Women with children from predominantly vulnerable backgrounds. DV victims etc.						
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Other: Letters Whatsapp is our main line of comms with our beneficiaries.						
Additional information about organisation						
<p>NEESIE connects with individual from a broad spectrum of society and from diverse backgrounds. We are an organisation that is striving to be a catalyst for change and advocating for the Human Rights and freedom of choice for Single Mothers. In order to fulfil our objectives, we look towards developing innovative and creative interventions that will have long term sustainable impacts. We are committed to developing and tailoring solutions for Single Mothers throughout Bradford District, however our boundaries are not limited, hence our national and International presence through mutual partnership working.</p> <p>NEESIEs' ultimate aim is to build capacity among single mothers to ensure their full and active participation in society. This is done through Reassurance of understandings and empathy of situations; Development through tailored interventions; and Progress within society, moving towards active engagement, social integration and participation. We have the mean, ambition and enthusiasm to provide strong foundations that encourage resilient communities.</p>						

Name of organisation:		Nova Wakefield District Ltd				
Contact details:		Nova Wakefield District Ltd, 11 Upper York Street, Wakefield WF1 3LQ ian.cockerill@nova-wd.org.uk Tel: 01924 367418				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
We are a registered Charity and Company Limited by guarantee, we have three key roles, to provide a voice for the VCSE sector across the district, to provide development support for the sector and to lead on the bidding for contracts that are then delivered by our members within the sector. Our members include a number of organisations that either provide or directly support carers in a range of settings and needs. Our largest contract is currently the provision of a district wide Health and Well Being Service for adults aged 18+ which maintain strong links with carer support and provider organisations as well as potentially working directly with carers referred to the service, referrals include self-referrals.						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Other: Our support services could include all of the above but because we work more with organisations we do not collect data on the nature of carers we come into contact with.						
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Additional information about organisation						

Name of organisation:		PCAN				
Contact details:		PCAN, Suite 230, 6 Queen Street, Huddersfield HD7 5JZ carol@pcankirklees.org				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
Support, information and consultation group for parents of children and young people (0 to 25) with additional needs and disabilities						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Other: We are a consultation and engagement partner for all service providers in our area and are specifically funded by the Depart for Education to carry out this role in Kirklees to ensure that the voice of parents carers is heard in the design, development and evaluation of local services. Our activities are limited due to funding. We would like to offer training for parents subject to appropriate grants being available.						
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Other: Through regular social and information events						
Additional information about organisation						
We are a voluntary group run by parent carers for parent carers						

Name of organisation:		Pleasant Pastimes				
Contact details:		clairepearson2@gmail.com				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
Preservation of textile craft skills by weekly meetings of members working on textile projects. Most are retired several are carers and find this meeting useful as a place to relax have a laugh and chat about things.						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Other: Day trips and courses						
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Other: We talk about it all and share good ideas and knowledge						
Additional information about organisation						
We meet at a museum						

Name of organisation:		Saint Michael's Hospice				
Contact details:		Saint Michael's Hospice, Crimble House, Hornbeam Park Avenue, Harrogate HG2 0PB thedges@saintmichaelsospice.or				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
Saint Michael's provides end of life adult hospice care and a community wide bereavement and talking therapy service for adults and children and young people.						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Other: bereavement support emotional wellbeing support						
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Additional information about organisation						

Name of organisation:		St Anne's Community Services (Head Office)				
Contact details:		St Anne's Community Services, Head Office, 6 St Mark's Avenue, Leeds LS2 9BN admin@st-annes.org.uk Tel:0113 2435151				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
St Anne's Community Services provides support to vulnerable adults across the HCP footprint. We support people with learning disabilities, mental health issues, substance misuse issues, and homelessness. We therefore have informal arrangements to support the carers of the people for whom we provide direct support across the region. We also have a specific carers service in Kirklees supporting carers of people with long term mental health concerns including. We also run a befriending scheme in Kirklees.						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Other: Our commissioned carers service provides the services above and our informal support offer to carers for people we support directly is generally information, advice and emotional support and some training in certain circumstances.						
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Additional information about organisation						

Name of organisation:		St. Anne's Community Services (Kirklees)				
Contact details:		St. Anne's Coast Service, St. Anne's Community Services, St. Matthews Centre, Cemetary Road, Dewsbury WF13 2SE michelle.roberts@st-annes.org.uk Tel: 01924 468344				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
We provide emotional support for Carers who are impacted by their loved ones drug/alcohol/mental health issues-we also provide Carer breaks for clients with Mental Health issues whose Carers provide a substantial caring role also those who have an early diagnosis of Dementia.						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Other: Emotional offloading						
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Other: Support workers provide information on a face/face basis, at support groups/meetings-Carers Forum						
Additional information about organisation						
Carers can self-refer, we provide support to approx, 300 carers/clients throughout Kirklees						

Name of organisation:		Stroke Association				
Contact details:		Stroke Association, The Coach House, 11 Owler Ings Road, Brighouse HD6 1EJ stephen.remington@stroke.org.uk				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
We're the UK's leading charity dedicated to conquering stroke. We rely on our generous supporters to provide vital services, campaign for better stroke care and fund research to find better treatments.						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Other: Provision of grants						
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Additional information about organisation						

Name of organisation:		Support to Recovery				
Contact details:		Support to Recovery, 5-7 Brook Street, Huddersfield HD1 1EB sian@s2r.org.uk				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
mental health charity - promote independence and positive mental health to adults in and around Kirklees area						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Other: a range of creative, wellbeing and environmental activities - see www.s2r.org.uk						
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Additional information about organisation						
S2Rs venue Create Space is an open space that people can visit for many reasons without a referral, we have an art gallery and refreshment area, workshops rooms, event space and outdoor area						

Name of organisation:		The Parents' Forum for Bradford and Airedale				
Contact details:		PFBA, Unit 73, Carlisle Business Centre, Carlisle Road, Bradford BD8 8BD julie@pfba.org.uk				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
Information, advice & support for parent/carers of children and young people age 0-25 with disabilities and/or special needs.						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Other: Open Forum's, drop in's, social events, advertised on local offer and other agency websites.						
Additional information about organisation						

Name of organisation:		verd de gris arts				
Contact details:		verd de gris arts, 46 Foster Lane, Hebden Bridge HX7 8HF jeff.vdg@btinternet.com				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
<p>verd de gris is a not-for-profit creative arts company based in Hebden Bridge, West Yorkshire. We develop and deliver a range of creative projects with people in communities across the North of England.</p> <p>This work tends to fall into 3 main categories:</p> <ul style="list-style-type: none"> • inter-generational projects • health and well-being work • cross-cultural projects to increase levels of understanding and tolerance <p>One of our key aims is to bring 'the arts' to people who wouldn't normally consider getting involved in creative project work. We are keen to change people's lives through the power art has to connect - empowering young and old to 'find their voice' and take control of issues and concerns in their lives.</p>						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Additional information about organisation						
<p>verd de gris arts have developed a number of projects to provide practical activity / and training support for carers. We work with day centre organisations and recently developed 2 x year-long projects for Blackburn Carers Service - to support the emotional wellbeing of carers and to develop opportunities for them to take on volunteering roles within the local community - examples of company work are available on the website including video outlining methodology e.g. http://www.verddegis.org/project/through-the-door/</p>						

Name of organisation:		Women activity Centre.				
Contact details:		Wac, Hope. St, Halifax HX1 5DW sajeed3@hotmail.co.uk				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
We provide day care for older south Asian women and to carers in park ward						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Additional information about organisation						
We work in most deprived community in uk with lack of support from community						

Name of organisation:		Yorkshire Cancer Patient Forum				
Contact details:		Yorkshire Cancer Patient Forum, c/o Healthwatch Wakefield, 11-13 Upper York Street, Wakefield WF1 3LQ jill@yorkshirecancerpatientforum.co.uk				
Location of service provision						
Airedale, Wharfedale and Craven		Bradford City	Bradford District	Calderdale	Leeds North	
Leeds West	Leeds South and East	Greater Huddersfield	Harrogate and District	North Kirklees	Wakefield	
Brief description of organisation						
<p>The Forum is a voluntary group of people who have been affected by cancer, and those working within cancer services.</p> <p>Our aim is to enable the views and experiences of cancer patients, families and carers to be heard and used to shape and improve the quality of cancer care in Yorkshire and Humber. I am funded by Macmillan, and based at Healthwatch Wakefield to support the work of the Forum.</p>						
Type of services provided						
Activities	Befriending	Day centre provision		End of life care	Information and advice	
Night care	Short breaks	Support groups – online and face-to-face		Training for carers	Training for other organisations	
Other: Give members opportunities to get involved and support them to have a voice. Hold events on topical subjects. Link individuals with groups. Visit support groups and share information.						
Who are the services provided for						
Bereaved carers	Carers from BME communities	Carers of people with cancer	Carers of people with dementia and memory problems	Carers of people with learning disabilities		
Carers of people with a long-term condition	Carers of people with mental health issues	Carers of people with a physical disability	Carers of people with a sensory impairment	Carers of people with a terminal illness		
Older carers	Parent carers	People affected by another person's drug or alcohol use	Young adult carers (18-25)	Young carers (under the age of 18)		
Methods of communicating with carers						
Newsletter / magazine	Email	Facebook	Twitter	Website		
Additional information about organisation						
We work closely with the WY&H Cancer Alliance						

Appendix E – Examples of good practice collated at the unpaid carers event

Bradford

- Carers' Resource goes into GP practices in Bradford. Have also built a relationship with CQC inspectors – inspectors going into GP practices can refer direct to Carers' Resource if they feel appropriate.
- 'Worth Connecting Project' – helping over 55s in Bradford district to get connected online. Safer Online Day – providing people with the confidence to go online to complete the necessary forms/applications.
- Bradford and Leeds and York Partnership – Triangle of Care
- Bradford District Care – Dedicated lead for carers. Every team has a carers champion

Calderdale

- A general sense that Kirklees is 'rich' in support for carers, whereas Calderdale is 'really behind'. The principles are there but the issue is around money and pressures in the system.
- South West Yorkshire Partnership Foundation Trust one of the first to establish a Carers' Charter
- Links back to personal budgets. Should be used innovatively SWYFT gave examples of bicycles; helmet, equipment; new kitchen – whatever can make a real difference to the life of the carer
- SWYFT and St Anne's Community Services – in mental health, drug and alcohol services, men see more men receiving help and support and it gains momentum
- SWYFT – work with schools looking at mental health and their understanding of the issues led to a young people's drama/play being performed in front of 100 community psychiatric nurses, social workers, etc and led to the formation of a young person's participation group in CAMHS.
- Good practice, Calderdale and Kirklees – development of a young carers' passport. Young people carry their passport and so don't need to explain to every teacher, every time, as and when they need access to their own or another phone to make contact with the person they care for; or they have been unable to complete homework due to their responsibilities; or need timeout in class.

Harrogate

- Consortium-based funding for Carers' Resource, based in Harrogate.

Kirklees

- Kirklees area has carer champions in GP practices – Carers Count - with specific funding to target primary care. They invite other providers in such as specialist mental health services.
- South West Yorkshire Partnership Foundation Trust one of the first to establish a Carers' Charter
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- Kirklees mental health forum
- Part of pathway At Front Door Info Services via a single point of access – e.g. health trainer service. The single point of access can be accessed by health, social and population. 1:1 or group flexibility
- Make every contact count e.g. in GP practices there are good examples of work in practices but not in others
- Carers Charter. Raise profile of carers across the community to acknowledge their importance
- Children’s health assessment – to identify young carers

Leeds

- One contract for carers services which provides one single point of contact and sub contracts
- Carers have one number only to ring to access all carer support
- Bradford and Leeds and York Partnership – Triangle of Care
- Leeds Teaching Hospitals – “John’s Campaign” covers all carers who are invited to be with patients as long as they want
- Leeds – WCEC “Working Carers” “Employers Community” – network of Leeds employers members of “Employers for Carers” (Carers UK)
- LTHT – as part of the Leeds commitment to carers includes commitment to support employees
- Red Cross Leeds – support for carers as well as for vulnerable patients at discharge. Strong relationship with Carers Leeds *7 days a week*. Volunteers can allow for flex in capacity
- Carers Leeds – Yellow cards – GP practices. GP can record and refer to Carers Leeds

Wakefield

- Live Well Wakefield – a social prescribing service helping people to manage long term conditions and combat isolation. Delivered by the third sector with SWYFT staff seconded in. Within the programme, small grants is available to allow the third sector to apply for funding to either prop up existing work or start new project.
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- SWYFT and St Anne's Community Services – in mental health, drug and alcohol services, men see more men receiving help and support and it gains momentum
- SWYFT – work with schools looking at mental health and their understanding of the issues led to a young people's drama/play being performed in front of 100 community psychiatric nurses, social workers, etc and led to the formation of a young person's participation group in CAMHS.
- Wakefield – working carers – identifying gaps
- Wakefield Carers – pink card - important role in helping carers who may not identify themselves as carers to access services
- Equality objectives – access to primary care in Wakefield (Carers)
- Carers Wakefield located in hubs – works well

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